NEAR EAST UNIVERSITY

FACULTY OF TOURISM

TOURISM AND HOTEL MANAGEMENT DEPARTMENT

STUDENT HANDBOOK

2026-2027 Academic Year

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TOURISM AND HOTEL MANAGEMENT DEPARTMENT ..... *Hata! Yer işareti tanımlanmamış.*

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Dean’s Message

Dear Students, Esteemed Academic and Administrative Staff,

Near East University, Faculty of Tourism, was established in 1994 under the Faculty of Economics and Administrative Sciences as the Department of Tourism and Hotel Management, and later continued its activities as the School of Tourism and Hotel Management. Today, the Faculty of Tourism offers education through 4 undergraduate, 3 associate degree, and 2 postgraduate programmes.

In line with its principles, Near East University's mission for the Faculty of Tourism is to train high-quality graduates equipped with fundamental knowledge, skills, and research techniques, ready to contribute to the tourism sector nationally and internationally. In light of this mission, our aim is to provide the sector with individuals who are highly competitive on national and international platforms and open to continuous learning. Our academic staff consists of young, dynamic experts who are at the forefront of current scientific publications in their fields, follow developments in the sector, and are competitive in a globalizing world, open to development and change. Our faculty has a dynamic structure where students and faculty members from different cultural and academic backgrounds come together. International students from various countries and our multidisciplinary academic staff contribute significantly to enriching our educational environment. This diversity provides our students with an integrated learning experience that enables them to interact on both a local and global scale.

In our faculty, where student-centered education is implemented, process-oriented education is adopted, and interactive methods such as case studies, field research, and group work are applied in our courses. Our undergraduate and associate degree programmes are equipped with practical applications as well as theoretical knowledge. In our Tourism and Hotel Management departments, our students have the opportunity to learn a second foreign language in addition to English. As the Faculty of Tourism, our curriculum is supported by computer programmes that are current and widely used in the sector, thanks to the technological capabilities offered by our university. In addition, our students have the opportunity to choose technical elective courses specific to their field in the areas they wish to specialize in. The ability of the programmes in our faculty to easily adapt to current developments and changes provides them with an advantage. Our students have the opportunity to undertake internships and part-time work at our university's hotel, restaurant, and travel agency. This allows our students to learn about the industry, gain professional experience, and enhance their competitiveness while also seeing their own personal development.

In order to contribute to our students' professional careers, events are organized in collaboration with the industry. Within the framework of industry-faculty cooperation, the aim is to guide our students towards their future careers. We would be delighted to welcome you as part of our faculty's qualified and inclusive structure, and we wish you a productive and successful new academic year.

Warm Regards,

Prof. Dr. Nesrin M. Bahçelerli

Dean of Faculty of Tourism

About Us

Near East University Faculty of Tourism was established in 1994 under the Faculty of Economics and Administrative Sciences as Tourism and Hotel Management. Today, it offers associate degree, bachelor's degree and master's degree programmes in Tourism and Hotel Management (Turkish, English) and Gastronomy and Culinary Arts (Turkish, English), Culinary Arts.

The mission of the Faculty of Tourism is to equip graduates with fundamental knowledge, skills, and research techniques, enabling them to contribute to the tourism sector nationally and internationally. Our graduates are prepared to find employment in the constantly evolving tourism sector. Our graduates are equipped with fundamental knowledge, skills, and research techniques and can find employment in the constantly evolving and growing tourism sector.

Near East University, with its educational opportunities and strong teaching staff, has an international identity and a long-standing educational tradition. Since 1988, it has been a centre of education, science and culture. Near East University operates with an international and multicultural identity, offering world-class education and infrastructure alongside a competent teaching staff. Standing out as the Mediterranean's most important centre of science and culture, Near East University is committed to nurturing students into confident individuals who prioritise responsibility, are rational, creative, innovative, inquisitive, and possess free thinking.

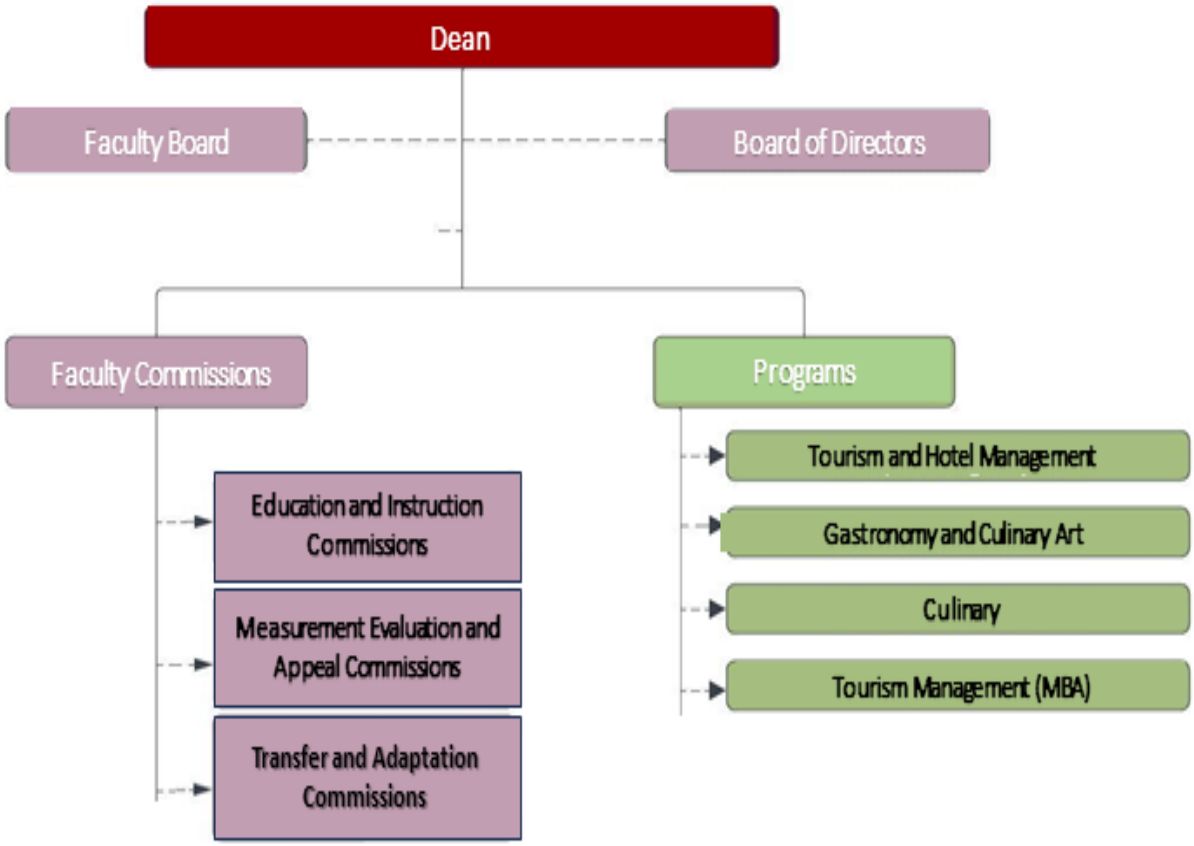
With this vision, Near East University has achieved significant success at an international level. In 2025, it ranked in the 601–800 band in the Times Higher Education (THE) World University Rankings, maintaining its title as the 'best university in the TRNC' and consolidating its position among the top five in Turkey and the top three among foundation universities. US-based US News & World Report's 'Best Global Universities 2024–2025' list, Near East University ranks 689th globally, 7th in Turkey, and 1st in the TRNC.

According to THE's 2025 Impact Rankings, our university ranks 43rd globally for its work towards the United Nations Sustainable Development Goals, 35th in the "Partnerships for the Goals" category, 48th in "Health and Well-being", 13th in "Quality Education", 15th in the field of 'Sustainable Cities and Communities,' and 57th in the field of 'Gender Equality.' Furthermore, in the field-based evaluation, it ranked in the 200–250 band for Physical Sciences, 250–300 for Computer Sciences, 300–400 for Engineering and Education, 500–600 for Social Sciences, Life Sciences 600–800, Medicine and Health 800–1000 bands. It has shared the title of 'best Turkish university' in Turkey and the TRNC, particularly in the fields of Physics and Computer Science.

The university has also secured a strong position among young universities in the THE World Young University Rankings (Young University Rankings 2024) for its performance in teaching, research and international outlook. The 2024 ranking results have demonstrated Near East University's young, dynamic and research-focused structure at an international level. In the 'Young University Rankings 2024' published by Times Higher Education (THE), our university, ranked 139th globally among universities under 50 years old, has emerged as one of the leading institutions among young universities.

Our university has also achieved significant success in the 2024 Subject Rankings published by Shanghai Ranking. Ranked among the top 400 universities worldwide in the field of Physics, Near East University is listed among Turkey's best universities in this field, alongside Boğaziçi University and Bilkent University. In the field of Mathematics, it ranked in the 401–500 band, placing it among the top three universities in Turkey. These rankings reflect Near East University's strong research infrastructure in the basic sciences, its qualified academic staff, and its globally recognised publication performance.

Faculty Organization Chart



Why Tourism and Hotel Management Department?

The Tourism and Hotel Management Department at Near East University offers a globally-focused education fully in English, designed to prepare students for successful international careers in the dynamic tourism and hospitality sector. The program combines academic theory with hands-on training in hotel operations, tourism planning, marketing, and customer service, guided by experienced academics and industry professionals.

A standout feature is NEU's ownership of hotels, restaurants, and a travel agency, which serve as real-world training environments for students. These facilities, along with partnerships with local and international tourism organizations, provide valuable internship and job opportunities, helping students build both skills and industry connections.

The program holds full accreditation from Council of Higher Education of Turkey (YÖK) and Higher Education Accreditation and Evaluation Board of the Turkish Republic of Northern Cyprus (YÖDAK) and is a member of European Association of Hotel and Tourism Schools (EURHODIP), enhancing its international credibility and giving students access to academic exchanges and global networks.

Sustainability is a core value, with courses focused on eco-tourism, ethical business, and cultural preservation, aligning with modern industry demands for responsible tourism practices.

With a diverse student body from over 100 countries, a vibrant campus life, and strong career support services, NEU offers a rich environment for developing the professional and intercultural competencies essential for success in tourism and hospitality worldwide.

Faculty Contact Information

Dean

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Tourism and Hotel Management

Head of Department's Message

Dear Students,

In today's rapidly evolving and interconnected world where hospitality industry seeks professionals who are globally competent, socially responsible, and forward-thinking. Effective communication across cultures, a strong grasp of international standards, and the ability to lead with innovation and sustainability are essential qualities in this dynamic field.

As the Department of Tourism and Hotel Management, our mission is to educate and empower students who can think critically, plan strategically, act ethically, and engage sensitively with diverse cultures. We place strong emphasis on sustainable tourism, not just as an academic concept, but as a guiding principle for the future of the industry. Our students are encouraged to view sustainability as a responsibility ensuring that tourism supports local communities, protects cultural and natural resources, and contributes to long-term global well-being.

To equip you for the realities of the modern world, we offer a comprehensive and innovative education program that blends academic theory with practical application. Our curriculum is continuously updated to reflect the latest industry trends, including digital transformation and evolving customer expectations. We incorporate modern teaching methods, interactive learning, and real-world case studies to help you develop the skills and mindset necessary to succeed in an ever-changing global environment.

One of the most critical components of your education is the internship experience. We believe that true learning extends beyond the classroom. Through internships whether in our university's own hotels and tourism enterprises or through our network of industry partners you will gain invaluable hands-on experience. These opportunities allow you to apply your knowledge in real settings, develop professional skills, build industry connections, and gain the confidence needed to enter the workforce fully prepared.

Throughout your journey at NEU, our top priority will be to support both your academic and personal development. We are here to guide and mentor you as you grow into a capable, creative, and responsible professional.

It is with great pleasure that I welcome you to our department. We are proud to offer an educational experience that values sustainability, embraces innovation, and prioritizes practical learning. I wish you a successful, fulfilling, and inspiring university life.

Warm regards,

Assist. Prof. Dr. Yiğit Sebahattin Bozkurt
Head of the Department
Department of Tourism and Hotel Management

Near East University

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Program Information

Department of Tourism and Hotel Management (2-year) (Associate of Science Degree) (English)

Degree Awarded

Students who successfully complete the programme are awarded a Bachelor's Degree in Tourism and Hotel Management.

Admission Requirements

For international students;

- High school diploma (Admission of international students is based on their high school credentials.)

-Proof of English language proficiency

For Turkish Cypriot students;

- Admission of Turkish Cypriots is based on the Near East University Entrance and Placement exam.

-Proof of English Language proficiency is required.

Graduation Requirements and Regulations for Tourism and Hotel Management Program

75 Near East University Credits (Near East University Credit is contact hour based) which is total 120 ECTS credits must be completed after being successful in the courses to become a graduate of the political science department.

ECTS is a credit system designed to make it easier for students to move between different countries. Since they are based on the learning achievements and workload of a course, a student can transfer their ECTS credits from one university to another, so they are added up to contribute to an individual's degree programme or training. ECTS helps to make learning more student-centred. It is a central tool in the Bologna Process, which aims to make national systems more compatible.

ECTS also helps with the planning, delivery and evaluation of study programmes, and makes them more transparent (http://ec.europa.eu/education/ects/ects_en.htm) .

Recognition of Prior Learning

At Near East University, full-time students may be exempted from certain courses in accordance with the relevant regulations. If a course previously completed at another higher education institution is deemed equivalent in content to a course offered at NEU, the student may be granted exemption upon evaluation of the course content and approval by the relevant faculty or institute.

Program Details

The overall objective of the Tourism and Hotel Management Program is to equip students with fundamental knowledge, skills and research techniques, enabling them to become high-quality graduates who are ready to contribute to the tourism sector both nationally and internationally. Graduates will be able to perceive and interpret the changes and developments in the ever-growing global tourism sector, possess universal and ethical values, and be integrated with theory, practice and technology. They will be entrepreneurial, research-oriented, socially responsible, and prepared to contribute to the tourism sector. Equipped with fundamental knowledge, skills, and research techniques. The programme aims to provide students with theoretical knowledge as well as practical skills.

The educational process is supported by English language courses to help students develop their international communication skills, enabling them to graduate as individuals capable of playing an effective role in the global business environment. The courses offered within the programme are designed to cultivate individuals who closely follow technological developments and are particularly proficient in information and communication technologies.

Furthermore, fostering students to become individuals who can express themselves freely, possess advanced creative thinking skills, and have an entrepreneurial vision is among the programme's primary objectives.

Program Learning Outcomes

- Understands the fundamental concepts and information related to the field.
- Acquires the knowledge and skills to become a qualified employee in public institutions and organization's and in the private sector related to the service and hospitality industry.
- Understands how planning, organization, leadership, and control mechanisms operate within an organizational structure.
- Has knowledge of management, organization, marketing, accounting and finance in the field of Tourism and Hotel Management.
- Has knowledge of table setting and serving techniques and applies the knowledge acquired.
- Possesses effective communication skills and can clearly convey their thoughts, problems, and solution methods in writing and verbally.
- Develops skills such as accessing and using accurate information, problem solving, analytical thinking, and decision making.
- Provides students with an overview of international cases in tourism, and its application to the tourism and hospitality industries.
- Possesses knowledge of computer software and hardware at the level required by the field.
- Understands growing importance of the special interest tourism to sustainable tourism development strategies within a global and regional context.
- In all their activities, they adhere to ethical values and, without deviating from social and universal values, use their knowledge in a respectful, accurate and safe manner towards the environment and individuals.
- They know how to access information in an ever-changing and globalizing world and embrace the philosophy of lifelong learning.
- Engage in learning activities that focus on the role, significance and impact of sustainable tourism,

Program Structure

The Tourism and Hotel Management undergraduate programme consists of a total of 120 ECTS credits and 75 credits across 25 courses. Excluding compulsory core courses and elective courses, there are at least 5 courses per

semester. Each programme includes compulsory core courses determined by the Turkish Higher Education Council (YÖK) and other core courses determined by the University Senate.

Elective courses are offered each semester starting from the second semester. Elective courses constitute 25% of the programme.

The programme includes at least 3 elective courses.

The two-year programme and elective course list are presented below:

THM403- CROSS CULTURAL COMMUNICATION

THM408- PUBLIC RELATIONS

THM409- CUSTOMER RELATIONS MANAGEMENT

THM 415- INTERNATIONAL CASES IN TOURISM

THM424- BRAND MANAGEMENT

THM 435- SUSTAINABLE TOURISM

THM440- TOURISM PROMOTION STRATEGIES

THM447- MODERN COOKING TEHNIQUES

THM 453- PRODUCTION MANAGEMENT

THM455- WORLD CUISINE

THM456- TRADITIONAL CUISINE

THM467- OPERA RESERVATION SYSTEM

THM469- MANAGING TEAMS

THM470- ENTREPRENEURSHIP

THM 471- LEASURE MANAGEMENT

THM 473- INDEPENDENT STUDY

THM 474- WORK AND ORGANISATIONAL PSYCHOLOGY

THM476- FINANCIAL STATEMENTS AND COMPETITIVENESS

THM 483- HOSPITALITY LEADERSHIP

THM485- SERVICES MANAGEMENT

THM489- HOTEL OPERATION MANAGEMENT

THM490- CORPORATE SOCIAL RESPONSIBILITY

Tourism and Hotel Management Department 4-year Course Program

1st Semester

COURSE CODE		COURSE NAME	T	P	CREDIT	ECTS
THM111		INTRODUCTION TO TOURISM	3	0	3	6
THM115		INTRODUCTION TO BUSINESS	3	0	3	5
MTH131		MATHEMATICS FOR HOSPITALTY INDUSTRY	3	0	3	5
COM101		INTRODUCTION TO COMPUTER	2	1	2	2
ENG101		ENGLISH FOR TOURISM I	3	0	2	3
LAN101		ELECTIVE LANGUAGE I	3	0	3	3
CAM100		CAMPUS ORIENTATION	2	0	0	2
CAR100		CAREER PLANNING	2	0	0	2
AIT103		HISTORY OF TURKISH REFORMS I	2	0	2	2
Total			23	1	18	30

2. Semester

COURSE CODE		COURSE NAME	T	P	C	AKTS
THM123		LODGING OPERATION	3	0	3	3
THM142		NUTRITION AND SANITATION	3	0	3	3
THM146		FRONT OFFICE OPERATIONS	3	0	3	4
ENG102		ENGLISH FOR TOURISM II	3	0	2	3
LAN102		ELECTIVE LANGUAGE II	3	0	3	3
THMXXX		TECHNICAL ELECTIVE COURSE	3	0	3	3
CHC100		CYPRUS HISTORY AND CULTURE	2	0	0	2
AIT104		HISTORY OF TURKISH REFORMS II	2	0	2	2
GEC351/SEC351		21st CENTURY SKILLS	2	0	0	2
THM100		SUMMER TRAINING I	0	0	0	5
Total			24	0	19	30

3. Semester

COURSE CODE		COURSE NAME	T	P	C	AKTS
TTH221		TRAVEL AND TOUR OPERATION	3	0	3	6
THM244		HOUSEKEEPING MANAGEMENT	3	0	3	6
THM261		COMPUTORISED RESERVATION SYSTEM (SUIT 8)	1	1	2	4
THM201		COMMUNICATION SKILLS FOR TOURISM I	3	0	3	3
LAN201		ELECTIVE LANGUAGE III	3	0	3	3

THMXXX		TECHNICAL ELECTIVE COURSE	3	0	3	3
YIT101		TURKISH FOR FOREIGNERS I	2	0	2	2
Total			16	3	19	30
4. Semester						
COURSE CODE		COURSE NAME	T	P	C	AKTS
THM243		INTRODUCTION TO MARKETING	3	0	3	6
THM246		COMPUTERISED SALES AND TICKETING(AMADEUS)	1	1	2	6
THM264		FOOD AND BEVERAGE MANAGEMENT	3	0	3	4
THM202		COMMUNICATION SKILLS FOR TOURISM II	3	0	3	3
LAN202		ELECTIVE LANGUAGE IV	3	0	3	3
YIT102		TURKISH FOR FOREIGNERS II	2	0	2	2
THMXXX		TECHNICAL ELECTIVE COURSE	3	0	3	6
Total			18	1	19	30

Additional Information

To graduate, a total of 75 credits (120 ECTS) must be completed. To achieve the total of 75 credits (120 ECTS), students must complete the compulsory courses and technical elective courses. Otherwise, they will not be considered to have fulfilled the graduation requirements of the programme.

A 70% attendance requirement applies to our programmes. Students who fail to meet the attendance requirement within the specified rules will receive an NA letter grade for the relevant course. The NA (Never Attended) grade is given to students who fail to meet the attendance requirements for a specified course and lose the right to participate in the end-of-term assessments. The NA grade is not included in the grade point average calculation. In the following term, the student will again be required to attend 70% of the course. The 70% attendance requirement does not apply to the retake of courses with an FF letter grade.

Important Notes on Elective Courses

Students enrolled in the Tourism and Hotel Management program are required to complete at least 3 elective courses to graduate. These courses must be selected from the approved list of electives provided within the program. Courses that are not included in this list will not be recognized as electives. The ECTS credit value of each elective course must be equal to or greater than the credit values specified in the curriculum.

Exam Regulations, Evaluation and Grading

At our university, student performance is generally assessed through in-person examinations, including a midterm exam and a final exam. However, in some courses, alternative assessment methods—such as project assignments, presentations, homework, quizzes, and group work—are also employed to encourage active participation and evaluate a range of skills.

The method of assessment for each course may vary depending on the nature of the course and the instructor's approach. Assessment criteria are communicated to students at the beginning of the semester and are clearly outlined in the course syllabus.

The final course grade is calculated based on the weighted average of all evaluations conducted throughout the term, including exams, assignments, and any additional components. Therefore, students are expected to actively engage not only in exams but in all forms of assessment during the semester. At Near East University, students receive one of the letter grades described below for each course, based on the assessment conducted by the course instructor. Each letter grade corresponds to a specific ECTS credit weight.

NOT	HARF NOTU	KATSAYI	AKTS NOTU
90-100	AA	4.0	A
85-89	BA	3.5	B*
80-84	BB	3.0	B*
75-79	CB	2.5	C*
70-74	CC	2.0	C*
60-69	DC	1.5	D
50-59	DD	1.0	E
49-00	FF	0.0	F

To be considered successful in a course: Students in **Level 5 (Associate)** and **Level 6 (Bachelor's)** programs must receive at least a **DD**., Students in **Level 7 (Master's)** programs must obtain at least a **CC**., Students in **Level 8 (Doctoral)** programs must earn at least a **BB**. For non-credit courses not included in GPA calculations, students must receive an **S (Satisfactory)** grade.

In addition to local letter grades, each grade has an **ECTS equivalent**, which facilitates student mobility between institutions. The grading table above is used for all courses offered by Near East University.

Besides standard letter grades, the following special grades may also appear on student transcripts:

Grade	**Meaning**
I	Incomplete
S	Satisfactory
U	Unsatisfactory
P	Successful Progress
NP	Not Successful Progress
EX	Exempt
NI	Not Included
W	Withdrawal
NA	Never Attended

I (Incomplete): Assigned to students who fail to complete course requirements due to a valid reason approved by the instructor. Students must fulfil all outstanding obligations within one week after the official grade submission deadline. In exceptional cases, the deadline may be extended up to two weeks before the start of the next semester by the relevant academic board. Failure to meet the requirements within the given timeframe results in an automatic **FF** or **U** grade.

S (Satisfactory): Given to students who successfully complete non-credit courses.

U (Unsatisfactory): Given to students who fail non-credit courses.

P (Successful Progress): Assigned to students in courses with multi-semester requirements, where GPA is not calculated, and progress during the term is deemed satisfactory.

NP (Not Successful Progress): Assigned when expected progress is not achieved in multi-term courses that do not count toward GPA.

EX (Exempt): Given to students exempt from a specific course in the curriculum.

NI (Not Included): Indicates a course that is listed on the transcript but not included in the GPA calculation or official program requirements.

W (Withdrawal): Assigned when a student withdraws from a course between the 3rd and 10th week of the semester with approval from both their academic advisor and course instructor. Withdrawals are not allowed during the first two semesters. A student may withdraw from a maximum of **two courses** in associate programs and **four courses** in bachelor's programs. Courses with a prior **W** grade that did not affect the GPA cannot be withdrawn from again. The student must retake the course in the first term it is offered again.

NA (Never Attended): Given to students who fail to meet the minimum attendance requirement and lose the right to participate in final assessments. This grade is not included in the GPA.

On all student transcripts, both national letter grades and their corresponding ECTS equivalents are shown.

Graduation Requirements

To graduate from this undergraduate program, students must meet the following requirements;

Successfully complete all courses in the curriculum with at least 1200 ECTS credits and a minimum grade of DD/S and have a Cumulative Grade Point Average (CGPA) of at least 2.00 out of 4.00.

Academic Calendar 2026-2027

FALL TERM	
July 1, 2026; Wednesday	Start of Internship Rotations for Faculty of Medicine Year 6
September 7, 2026; Monday	Start of Classes for Faculty of Medicine Years 4 and 5
September 7–11, 2026; Monday–Friday	Assignment of Courses to Academic Staff
September 8, 2026; Tuesday	Deadline for Initial Tuition Fee Payments (Full payment and first installment)
September 10–14, 2026; Thursday–Monday	Course Activation
September 14, 2026; Monday	Start of Classes for Faculty of Medicine Years 2 and 3
September 14, 2026; Monday	English Preparatory School, Turkish and Arabic Proficiency Exams (Undergraduate Students)
September 14–18, 2026; Monday–Friday	Course Registration
September 17, 2026; Thursday	First English Proficiency Exam of the Semester (Graduate Students)
September 18, 2026; Friday	Deadline for Graduate Thesis Jury Submission
September 21, 2026; Monday	Start of Classes (Including all Preparatory Schools)
September 28, 2026; Monday	Start of Classes for Faculty of Medicine Year 1

September 29, 2026; Tuesday	Common Courses Exemption Exams (English Programs)
October 1, 2026; Thursday	Common Courses Exemption Exams (Turkish Programs)
October 7, 2026; Wednesday	Deadline for Changing “I” (Incomplete) Grades
October 8, 2026; Thursday	Deadline for 2nd Installment (8-installment plan)
October 9, 2026; Friday	Deadline for International Student Withdrawal
October 9, 2026; Friday	Add/Drop Deadline
October 23, 2026; Friday	Late Registration Deadline
October 29, 2026; Thursday	Public Holiday
November 6, 2026; Friday	Add/Drop Deadline for Newly Registered International Students
November 7–13, 2026; Saturday– Saturday	Midterm Examinations
November 8, 2026; Sunday	Deadline for 3rd Installment
November 15, 2026; Sunday	Public Holiday
November 16–20, 2026; Monday–Friday	English Preparatory School Module 1 Final Exams
December 7, 2026; Monday	Start of Course Planning and Curriculum Development for Next Academic Term
December 8, 2026; Tuesday	Deadline for 4th Installment

December 18, 2026; Friday	Withdrawal Deadline
December 22, 2026; Tuesday	Deadline for NA Grade Entry
December 25, 2026; Friday	Administrative Holiday (Students)
December 30, 2026; Wednesday	Last Day of Classes
January 1, 2027; Friday	Public Holiday
January 4–13, 2027; Monday–Wednesday	Final Examinations
January 8, 2027; Friday	Deadline for 2nd Installment (2-installment plan)
January 8, 2027; Friday	Deadline for 5th Installment (8-installment plan)
January 11–17, 2027; Monday–Sunday	Mid-Semester Break for Faculty of Medicine Year 4
January 16, 2027; Saturday	Deadline for Grade Submission
January 18–22, 2027; Monday–Friday	English Preparatory School Module 2 Final Exams
January 19–20, 2027; Tuesday–Wednesday	Graduation Ceremonies
January 25 – February 7, 2027; Monday–Sunday	Mid-Semester Break for Faculty of Medicine Years 1, 2 and 3
February 1–7, 2027; Monday–Sunday	Mid-Semester Break for Faculty of Medicine Year 5
February 1–5, 2027; Monday–Friday	Diploma Distribution
SPRING TERM	
January 28–29, 2027; Thursday–Friday	Assignment of Courses to Academic Staff

February 1–2, 2027; Monday–Tuesday	Course Activation
February 3–5, 2027; Wednesday–Friday	Course Registration
February 4, 2027; Thursday	First English Proficiency Exam of the Semester (Graduate Students)
February 5, 2027; Friday	Deadline for Graduate Thesis Jury Submission
February 5, 2027; Friday	English Preparatory School, Turkish and Arabic Proficiency Exams (Undergraduate Students)
February 8, 2027; Monday	Deadline for 6th Installment
February 8, 2027; Monday	Start of Classes (Including all Preparatory Schools)
February 15, 2027; Monday	Common Courses Exemption Exams (English Programs)
February 16, 2027; Tuesday	Common Courses Exemption Exams (Turkish Programs)
February 25, 2027; Thursday	Deadline for Changing “I” Grades
February 26, 2027; Friday	Deadline for International Student Withdrawal
February 26, 2027; Friday	Add/Drop Deadline
March 5, 2027; Friday	Late Registration Deadline
March 8, 2027; Monday	Deadline for 7th Installment
March 9–11, 2027; Tuesday–Thursday	Public Holiday

March 29, 2027; Monday	Add/Drop Deadline for Newly Registered International Students
April 5–10, 2027; Monday–Saturday	Midterm Examinations
April 5–9, 2027; Monday–Friday	English Preparatory School Module 3 Final Exams
April 8, 2027; Thursday	Deadline for 8th Installment
April 23, 2027; Friday	Public Holiday
May 1, 2027; Saturday	Public Holiday
May 7, 2027; Friday	Withdrawal Deadline
May 7, 2027; Friday	Start of Course Planning for Next Academic Term
May 16–19, 2027; Sunday–Wednesday	Public Holiday
May 24, 2027; Monday	Deadline for NA Grade Entry
May 28, 2027; Friday	Last Day of Classes
May 28, 2027; Friday	Last Day of Classes for Faculty of Medicine Years 1, 2 and 3
May 31 – June 9, 2027; Monday–Wednesday	Final Examinations
June 4, 2027; Friday	Last Day of Classes for Faculty of Medicine Years 4 and 5
June 11, 2027; Friday	Final Exam for Faculty of Medicine Year 3
June 11, 2027; Friday	Deadline for Grade Submission

June 11, 2027; Friday	Deadline for Summer School Applications
June 14, 2027; Monday	Application for Make-up Exams (Annual Programs)
June 14–18, 2027; Monday–Friday	English Preparatory School Module 4 Final Exams
June 15–18, 2027; Tuesday–Friday	Make-up Examinations (Annual Programs)
June 17, 2027; Thursday	Final Exam for Faculty of Medicine Year 2
June 18, 2027; Friday	June 18, 2027; Friday
June 21, 2027; Monday	End of Semester (Deadline for Make-up Exam Results)
June 21–25, 2027; Monday–Friday	Graduation Ceremonies
SUMMER TERM	
June 21–23, 2027; Monday–Wednesday	Assignment of Courses to Academic Staff
June 21–23, 2027; Monday–Wednesday	Course Activation
June 23, 2027; Wednesday	Graduate English Proficiency Exam
June 23–25, 2027; Wednesday–Friday	Course Registration
June 25, 2027; Friday	Deadline for Graduate Thesis Jury Submission
June 25, 2027; Friday	Undergraduate English Proficiency Exam
June 28, 2027; Monday	End of Classes for Faculty of Medicine Year 6
June 28, 2027; Monday	Start of Classes (Including all Preparatory Schools)

July 20, 2027; Tuesday	Public Holiday
August 1, 2027; Sunday	Public Holiday
August 6, 2027; Friday	Last Day of Classes (Including all Preparatory Schools)
August 9–14, 2027; Monday–Saturday	Final Examinations (Including all Preparatory Schools)
August 16, 2027; Monday	Deadline for Grade Submission
August 17, 2027; Tuesday	End of Summer Term
August 23–27, 2027; Monday–Friday	Diploma Distribution

Registration and Admission Procedures

International Student Affairs is in the Faculty of Communication building and is open from Monday to Friday, between 08:00 and 17:00. Students can obtain information about faculties, complete registration procedures, and request documents such as exam entrance certificates, student certificates, and transcripts from the International Student Affairs Office.

Course Registration

Course registration is conducted in person each semester. After completing the semester tuition payment, students can register for their courses via the online system at http://ogrsis.neu.edu.tr.

To access this system, each student is provided with a student ID number and a personal password by the faculty secretary. After selecting their courses through the system, students must also obtain approval from their academic advisors via the same platform.

The registration process is also outlined on the university's official website. However, students who have not paid their tuition fees or submitted their payment receipts to the Student Affairs Office will not be able to proceed with online registration. Final approval of course registration is completed by the academic advisors of the department.

Additionally, students may complete course registration by meeting in person with their academic advisors within their departments. During the registration period, as indicated in the academic calendar, students are expected to consult with their advisors for course selection and academic guidance.

Add/Drop and Withdrawal

Each semester, specific Add/Drop and Course Withdrawal dates are determined and announced in the academic calendar. During this period, students can attend their registered courses and, if they wish, make changes by adding or dropping courses. All course withdrawal, course change, or course addition procedures must be completed within the dates specified in the academic calendar. Students must consult with their academic advisors to carry out the requested changes.

Lateral and Vertical Transfers

Students who wish to apply for a lateral or vertical transfer must apply to the Student Affairs Office. After the application is approved, the student must provide an official transcript from their previous university to the department they have been admitted to. Before the student begins their education, the Department Head/Dean and the assigned academic advisor will evaluate whether the courses previously taken are equivalent to the courses in the current program.

For students who are citizens of the Republic of Türkiye, the rules regarding transfers to Near East University can be reviewed at the following links in accordance with the Council of Higher Education (YÖK) and university regulations:

http://www.yok.gov.tr/4767

https://neu.edu.tr/wp-content/uploads/2023/05/29/YDU-Yatay-Gecis-Yonetmeligi-29.05.2023.pdf

Communication with Academic Staff

Subject	Description
Course Materials and Content	All course materials, weekly content, and announcements are shared via the **UZEBIM** platform: https://uzebim.neu.edu.tr/
Email Communication	You can contact academic staff through their **institutional email addresses**.
Face-to-Face Meetings	You can meet with academic staff during their **office hours**, which are posted on their office doors in the faculty building and website of the Faculty of Tourism.
Academic Staff Information	CVs and contact information of academic staff are available at: https://turizm.neu.edu.tr/kisiler/akademik-personel/

Class Attendance and Excused Absences

Students are required to attend at least 70% of the total course hours for each course. If a student is unable to attend an exam, they must submit their medical report (issued by Near East University Hospital or a state hospital) within 3 working days following the exam date. Otherwise, the student will lose the right to take the make-up exam.

Students are responsible for following the make-up exam schedule through the university's announcements page or the instructor's personal page. If a student misses a previously announced make-up exam without valid excuse, they will lose the right to take that exam.

International Student Office

Near East University International Student Office provides support and counselling in the educational and social lives of foreign students studying at our university, from registration to graduation. International Student office ensure that international students who study at our university return to their countries fully equipped with good memories and that more students from these countries apply to our university.

International Student Office Working Hours:

Monday to Friday 08:00 – 17:00.

Closed on official holidays.

International Student Office Contact Information:

Director of International Student Office: Asst. Prof. Dr. Rana Serdaroğlu

Phone: 0392 223 6464

E-Mail: rana.serdaroglu@neu.edu.tr

Campus Life

Library

Located directly across from the Faculty of Economics and Administrative Sciences building, the Grand Library features over 1,000,000 open-shelf books, 150 million electronic journals, 7,000 DVDs, 17 film viewing booths, 12 individual and group study rooms, 4 lecture halls with 1,000 seats, a theatre hall with a capacity of 350, a cafeteria for 600, and 600 study desks. This makes it a world-class cultural and information-access centre. The library is open 24/7 and is free of charge. The information centre, equipped with the latest digital technologies, is accessible from anywhere via the internet. Students can also access information throughout the campus via wireless internet.

Social Activities and Student Clubs

Students can participate in various activities throughout their studies, including university-sponsored conferences and club activities that encourage social engagement. Some active clubs include the Nature and Sports Club, Scientific Research and Health Club, Theatre Club, Photography Club, and Tango Club. For more information, visit:
https://neu.edu.tr/kampusteyasam/sosyal-ve-kulturel-kulupler/

The campus also features the country's first and only Olympic Indoor Swimming Pool, covering 2,700 m², with a height of 16 meters, dimensions of 50 x 21 meters, 3,100 tons of water capacity, central heating, 1,000 spectator seats, and diving towers at 3, 5, 7, and 10 meters. Swimming courses are offered in both summer and winter.
https://neu.edu.tr/kampusteyasam/olimpik-kapali-yuzme-havuzu/

Psychological Counselling Services

Since 1995, the university has offered free psychological counselling. The Counselling Centre is located on the first floor of the Faculty of Law building. It operates by appointment and is open weekdays from 09:00–13:00 / 14:00–16:00.

Office of the Dean of Students

This office aims to provide an integrated university life where students and alumni feel supported in all aspects of their personal, cultural, social, and professional development. The Dean of Students offers various services and programs to support academic and personal growth, instilling a sense of confidence in students as they prepare for life beyond graduation.

Units under the Dean of Students include Student Counselling and Communication Unit**,** Psychological Counselling Unit**,** Student Activities Unit**,** NEU ideas Unit**,** Career Planning Unit**,** Social Responsibility Projects Unit**,** Students with Disabilities Unit**,** Alumni Affairs Unit**.** If you require support in accessing courses due to a disability, please contact the Accessible Support Unit: engelsiz@neu.edu.tr

Student Counselling and Communication Unit

In cases where students face unexpected or uncontrollable circumstances that affect their academic responsibilities, they can submit petitions through the online system or via email for issues such as refunds, academic matters, job applications, accommodation, or financial concerns: petitions@neu.edu.tr

Sports Facilities

The university offers a wide range of modern sports facilities to promote a healthy lifestyle among students, staff, and faculty. Facilities include an Olympic swimming pool, tennis courts, football fields, gymnastics halls, and both indoor and outdoor sports complexes.

Our Olympic Indoor Swimming Pool has a 1,000-seat capacity, modern amenities, and a café. Activities such as water polo, diving, and synchronized swimming, as well as swimming lessons, are regularly held. The Sports Tower is a high-tech fitness centre for all age groups, offering classes and sessions in: Fitness, Step, Aerobics, Spinning, TRX, Kangoo Jumps, Pilates, Yoga, Boxing, Karate, Dance education, Nutrition & diet services, with special sections for children and women. RA25 Sports Hall hosts competitions in basketball, handball, volleyball, and badminton, and functions as a venue for ceremonies and concerts with its advanced sound system.

For more details:

https://neu.edu.tr/kampuste-yasam/spor/
https://neu.edu.tr/wp-content/uploads/2018/12/21/spor-kule-brosur-21.12.18.pdf

Atatürk Culture and Congress Centre (AKKM)

This state-of-the-art venue hosts national and international congresses, seminars, conferences, and cultural events. It features various-sized meeting halls, modern audiovisual equipment, and spaces for art exhibitions, concerts, theatre performances, and more — enhancing campus life through arts and culture.
https://neu.edu.tr/kampuste-yasam/ataturk-kultur-ve-kongre-merkezi/

Restaurants and Cafeterias

The campus features a wide range of food and beverage outlets, including the Main Cafeteria, Faculty Cafeteria, Hospital Cafeteria, and others with a total service capacity of 4,500 people. Across campus, there are 22 cafes and restaurants offering healthy, affordable meals, with options for vegetarians and vegans.

Some of the dining facilities include:
Cafe Hastane 1 & 2, Cafe Bigla, Cafe Dental, Cafe Ecza, Cafe Saray, Chicken House, Cafe Library, Cafe Bridge, Cafe Veterinerlik, Gusto Cafe, Cafe Sağlık, Vitamin Cafe, Cafe 535, Cafe AKKM, Book Cafe, Cafe Laundry, Hospital Restaurant, Kebap House, Pizza Pizza, The Kaffo, Bakery & Patisserie, and the 9th Floor Restaurant.

For more information:
https://neu.edu.tr/kampuste-yasam/kantin-ve-kafeteryalar/

Market & Supermarket

IKAS Supermarket

Located on our campus, IKAS Supermarket serves campus residents with a wide range of products and extended working hours to meet all their daily needs. Additionally, there is a branch of IKAS Supermarket located under Dormitory Building 1, designed to serve students' essential needs.

Working Hours:
Weekdays/Weekends: 07:30 – 22:00

IKAS Supermarket Express

IKAS Supermarket Express, located within the Near East Campus at Near East Fuel Station, is open 24/7. Discounts available to Near East Group employees are also valid at this location.

NEU Event Park Drift Area

For those seeking speed, control, and excitement, NEU Event Park Drift Area offers an unforgettable driving experience. Under the supervision of two expert instructors, you will not only learn how to drift, but also improve your safe and effective driving techniques. Tire and fuel costs are included in the training packages. Each session lasts 30 minutes.

NEU Event Park offers 4 different training packages, tailored to various expectations. There is even a special course for young car enthusiasts: children aged 6–12 can participate in a manual driving course designed especially for them. For international visitors, accelerated 3-lesson programs are available to help them quickly learn the basics of drifting. Upon successful completion of the training program, a certificate of participation is awarded to all participants (excluding tourist guests and children's courses). The drift area can also host special events such as birthday parties and concerts.

Working Hours:

- Weekdays: 16:00 – 21:00
- Weekends: 09:00 – 21:00 Flexible closing hours are available for special events or upon request.

For detailed information about packages and pricing: Phone: +90 548 821 21 24

Accessible Cinema Hall

The newly renovated "Accessible Cinema" Hall at the Faculty of Communication, Near East University, offers a modern and inclusive experience for cinema enthusiasts and event participants. Originally launched in 1997 with the support of Telsim, the hall has recently undergone a comprehensive renovation and is now more equipped and comfortable than ever.

The Accessible Cinema features 40 fixed seats, with a flexible setup that can accommodate up to 60 people when needed. It is equipped with a state-of-the-art projection system compatible with all types of computers and has a powerful sound system to ensure an enhanced audio experience.

One of the hall's most significant features is its fully accessible ramp, which provides seamless access from the outside entrance to the seating area, allowing individuals with disabilities to enjoy events without barriers in addition to film screenings, the Accessible Cinema is also physically suited for mini workshops and various events.

IKAS Patisserie & Bakery

One of the most popular spots on the Near East University campus, IKAS Patisserie & Bakery welcomes guests with a delightful atmosphere and a wide variety of delicious offerings. The venue has a total seating capacity of 40 people, including 20 indoor and 20 outdoor seats, allowing visitors to enjoy their time both inside and in the open air. In addition to meeting the university's in-house needs for cakes, pastries, savoury snacks, desserts, and ice cream, IKAS Patisserie & Bakery also serves fresh and tasty products to external guests. Soon, it plans to expand its kitchen and begin producing its own bread. For those focused on healthy living, specially made diet desserts and drinks designed for pre- and post-workout consumption will also be available.

With an extensive menu of hot and cold beverages, the patisserie caters to all tastes and also takes custom orders for birthday cakes and special celebrations. The outdoor garden area has been designed to offer enjoyment all year round — cool shaded areas in summer, and warm cosy spots with stoves in winter. Parking is available for guests, and the venue especially welcomes those seeking a peaceful breakfast experience on weekends. On Saturdays and Sundays, rich classic and English breakfast options are served until noon — a perfect way to start your day!

Opening Hours: Weekdays / Weekends: 07:00 – 01:00

Photocopy Services

Near East University offers photocopying and printing services at various locations across campus for students and staff. These service centres aim to provide fast and reliable solutions for educational and academic needs. Photocopy centres are available in faculties with high printing demands, such as the Faculty of Architecture, Faculty of Medicine, and Faculty of Education. These centres offer specialized printing services, including large-format AutoCAD printouts for architecture students. Additionally, thesis binding services are available for students preparing their theses. Along with basic services like photocopying and printing, document scanning and various binding options are also provided. A stationery shop within the Near East University Library offers services such as photocopying and thesis binding.

Cyprus Printing Global
Hospital Branch: +90 546 990 01 03
Education Palace Branch: +90 546 990 01 04
Architecture Faculty Branch: +90 546 990 01 05
Nuroğlu Stationery (Library): +90 533 866 89 36

Bank & ATM

On campus, you will find branches of Near East Bank and Türkiye İş Bankası, as well as an ATM for Ziraat Bankası. These banking services are conveniently located to ensure that both students and staff can easily carry out their financial transactions.

Post Office

The Post Office at Near East University provides postal services to all students and staff. It is located on campus for easy access to both send and receive mail.

Location: Ground Floor, Faculty of Economics and Administrative Sciences

Near East Fuel Station

The on-campus fuel station provides university staff with a fast and convenient way to meet their fuel needs. In addition, all Near East University employees can benefit from discounted fuel services by using the Near East Fuel Discount Card. For more information about Near East Fuel Station, please visit the official website: https://yakindoguakaryakit.com/

Useful Phone Numbers

For more details about telephone contacts at Near East University and to find the phone numbers for specific departments or services, please visit the university's official website:
https://neu.edu.tr/telefon-rehberi/

Campus Traffic Rules and Safety

Near East University's campus is subject to specific traffic rules to ensure the **safety and comfort** of students, staff, and visitors. These rules are **monitored 24/7** by NEU personnel, and **penalties may be applied** in case of violations. A full understanding and application of these rules contribute to creating a safer and more orderly campus environment.

Traffic Flow and Right of Way: Traffic on the NEU campus flows in the left lane. Therefore, drivers must keep left and follow the right-of-way rules to ensure smooth traffic movement.

Pedestrian and Bicycle Priority Campus: Please give priority to pedestrians and cyclists in crosswalks and designated bike lanes. Slow down and proceed with caution in these areas to ensure safety.

Speed Limit: The maximum speed limit on campus is 40 km/h. Adhering to this limit significantly reduces the risk of accidents and enhances overall safety.

Horn and Loud Music: Using car horns and playing loud music is prohibited on campus. Following this rule helps maintain a peaceful environment for everyone.

Traffic Signs and Directions: Traffic signs and directional markers are placed throughout the campus to support safe and orderly traffic flow. Please always follow these signs.

Routes and Parking Areas: Use designated driving routes and park only in designated areas in accordance with the campus parking regulations. This ensures safety and avoids traffic disruption.

Monitoring and Security: Traffic rules are regularly monitored by security personnel. Please follow their instructions and do not hesitate to ask for help if needed. Adhering to safety measures ensures a smooth and respectful traffic environment for all. By respecting these rules, we can collectively contribute to a safer and more peaceful campus.

Transportation Services

Near East University provides its staff with comfortable and free transportation options, ensuring easy access to both the campus and surrounding areas. The university's transportation services cover routes that are scheduled according to class and work hours. Free university buses departing from the campus and heading to various regions and the city centre offer a wide transportation network. This service aims to reduce vehicle usage and promote environmentally friendly shared transport. Free transportation services are a significant support in facilitating the daily lives of staff.

Campus–Nicosia and Nicosia–Campus Routes: Shuttle services between the campus and Nicosia operate from 06:45 AM to 10:15 PM. These reciprocal services allow our staff to travel comfortably and safely between the campus and Nicosia. The routes cover a wide area. Detailed information about transportation services and routes is available on the university's website: https://bus.neu.edu.tr/

Intercity Free Shuttle Services: Near East University offers free shuttle services for staff commuting from regions such as Kyrenia (Girne), Famagusta (Mağusa), and Güzelyurt. These services are organized to ensure staff can reach the campus comfortably.

In-Campus Shuttles: Within the campus, there is a free shuttle service between the residential area and faculties or other administrative units. These shuttles facilitate quick and easy access across campus.

Walking Distance Accessibility: The Near East University campus is designed to allow safe walking access to most places. Classrooms, the library, the dining hall, and other key facilities are located within short walking distances. The campus design promotes physical activity and minimizes the need for motor vehicles. Additionally, the university provides alternative eco-friendly transport options such as bicycles and electric scooters for staff use.

By offering these transportation options, Near East University enables its staff to easily access campus events and resources. It supports its personnel in maintaining a productive work-life balance through a safe and extensive transportation network across its large campus area.

Near East University | Faculty of Tourism

Tourism and Hotel Management Department | Student Information Handbook

2025–2026 Academic Year

WHO ARE YOU? WHERE ARE YOU?

- Faculty Established Year: 1994
- Department Established: 1994
- Aim: To be an internationally recognized and accredited faculty
- Programs: 4 Bachelor's degrees, 3 Associate degrees, 2 Master's degrees
- Education Language: Turkish and English
- Student Number: +500

TOURISM AND HOTEL MANAGEMENT DEPARTMENT

- Head of Department: Assist. Prof. Dr. Yiğit Sebahattin Bozkurt
- Contact: ozlem.uzunsaf@neu.edu.tr
- Degree Awarded: Bachelor of Arts
- Total Credit: 120 ECTS, 75 Credit
- Elective Courses: At least 3 elective courses

GRADUATION REQUIREMENTS

- To complete all courses with at least a DD/S letter grade
- Cumulative Grade Point Average (CGPA): At least 2.00 / 4.00
- 70% class attendance requirement
- 3 elective courses must be taken

REGISTRATION & ADMISSION PROCEDURES

1. Pay the tuition fee
2. **Register for courses via** ogrsis.neu.edu.tr
3. Get advisor approval
4. If necessary, make changes during the "add/drop" week

CONTACT

- Deanship: +90 (392) 675 10 00/5476; E-mail: t.f@neu.edu.tr
- International Student Office: 0392 223 6464, beliz.ozdiren@neu.edu.tr, buse.kocak@neu.edu.tr GÜNCEL Mİ

MORE INFORMATION

- Faculty Web: https://turizm.neu.edu.tr/
- UZEBİM Platform: https://uzebim.neu.edu.tr

CAMPUS LIFE

- Library: Open 7/24 open, 1 million books, 150 million digital resource
- Dining: 22 restaurant & cafe, vegan/vegetarian menu
- Sport: Olympic pool, yoga, fitness, dietitian support
- Psychological Counselling: Free, appointment-based system

DO NOT FORGET!

- At Near East University, education is not only academic; it's an integrated journey of social, cultural, and personal development. Let this brochure be your guide as you take your first steps!