Update date:15.01.2025

**ACADEMIC
CURRICULUM VITAE**

**1. Name - Surname:** Özlem UZUNSAF

**2. Title:** Assistant Professor Doctor

**3. Educational Background:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **Department/Program** | **University** | **Year**  |
| Bachelor’s | Tourism and Hotel Management | Eastern Mediterranean University | 1998 |
| Master’s | Secondary Education Field Teaching Non-Thesis Master's Program | Atatürk Teacher Training Academy | 2009 |
| Master’s | Tourism Management | Near East University | 2012 |
| PhD | Business Administration | Near East University | 2021 |

**4. Master’s / PhD Thesis**

**4.1. Master’s Thesis Title and Thesis Advisor(s):** The Influence of Demographic Factors on the Leadership Styles of the Four- and Five-Star Hotel Managers in TRNC (2012). Prof. Dr. Serife Zihni Eyupoglu

**4.2. PhD Thesis /Medical Specialty Thesis Title and Advisor(s):** Influence of Authentic Leadership on Innovative Behaviour: Leader-Member Exchange and Proactive Personality (2021). Prof. Dr. Serife Zihni Eyupoglu

**5. Academic Titles:**

Date of Assistant Professorship: 09.07.2024

Date of Associate Professorship:

Date of Professorship:

**6. Supervised Master’s and PhD Theses:**

 **6.1.** Master’s Theses

**6.1.1.** Ola Alnomairi, ‘’The Role of Eco-tourism in the Sustainable Development: The Case of Meru National Park, Kenya’’, Near East University, Faculty of Tourism, 2022.

**6.1.2.** Sharleen Mandizvidza, ‘’The Mediating Role of the Interpersonal Trust in the Effect of Authentic and Charismatic Leadership Style on Service Innovative Behaviour’’ Nicosia, Near East University, Faculty of Tourism, 2023.

**6.1.3.** Sandra Arisco NKO O Semwengie, ‘’Use of social media by Tourists When Selecting Destination: Case Study National Museum, Benin Kingdom, Edo State Nigeria’’ Near East University, Faculty of Tourism, 2023.

**6.1.4.** Wendy Matsangura Annie, ‘’The Relationship Between Guest Satisfaction and Guest Loyalty: Full-Service Restaurants in Harare, Zimbabwe’’, Near East University, Faculty of Tourism, 2023.

**6.1.5.** Shingai Patience Kuvarega, ‘’Why students study Tourism Hospitality Program: Case Study of Near East University North Cyprus’’, Near East University, Faculty of Tourism, 2024.

**6.1.6.** Rugiatu Jemillatu Kamara, ‘’Relationship between Service Quality and Customer Loyalty A case of Radisson Blu Hotel and Bintumani Hotel, Aberdeen, Freetown, Sierra Leone’’, Near East University, Faculty of Tourism, 2024.

**6.1.7.** Mafunda Kombo Faki, ‘’The Role of Digital Marketing and social media in Promoting Sustainable Tourism: Case Study; Zanzibar, Tanzania’’, Near East University, Faculty of Tourism, 2024.

**6.1.8.** Denis Morris, ‘’Green Innovation Strategy and Green Innovation Performance: Evidence from Liberia’’, Near East University, Faculty of Tourism, (in progress).

**6.2.** PhD Theses

**7. Publications**

**7.1. Articles Published in International Peer-Reviewed Journals (SCI, SSCI, AHCI, ESCI, Scopus)**

**7.1.1.** **Yamak Uzunsaf Özlem**, Eyupoglu Zihni Şerife (2018). [Leadership Styles of Hotel Managers in Northern Cyprus: Which Style is Dominant?](https://www.researchgate.net/publication/323512641_Leadership_Styles_of_Hotel_Managers_in_Northern_Cyprus_Which_Style_is_Dominant) International Journal of Organizational Leadership, 7(1), 1-11.

**7.1.2.** **Yamak Uzunsaf Özlem**, Eyupoglu Zihni Şerife. (2021). [Authentic Leadership and Service Innovative Behavior: Mediating Role of Proactive Personality](https://www.researchgate.net/publication/348448072_Authentic_Leadership_and_Service_Innovative_Behavior_Mediating_Role_of_Proactive_Personality). SAGE Open, 11(1).

**7.2**. **Articles Published in Other International Peer-Reviewed Journals**

**7.3. Papers Presented at International Scientific Conferences and Published in Conference Proceedings**

**7.3.1.** Alnomairi Ola & **Uzunsaf Özlem** (2022). The Role of Eco-tourism in the Sustainable Development: The Case of Meru National Park, Kenya. 9. International Marmara Social Science Congress, 9-10 December at Kocaeli/Turkey (Poster).

**7.3.2.** Arisco NKO O Semwengie Sandra & **Uzunsaf Özlem** (2023). Use of social media by Tourist When Selecting Destination: Case Study National Museum, Benin Kingdom, Edo State Nigeria. 3rd International Conference on Scientific and Academic Research on 25-26 December at Konya/Turkey (Oral Full-text Presentation).

**7.3.3.** Shingai Patience Kuvarega & **Uzunsaf Özlem** (2024). Why university students choose to study Tourism Hospitality Program: Case Study of Near East University. 6th International Conference on Interdisciplinary Educational Reflections (ICIER), 21-23 March 2024 at Nicosia (Oral presentation).

**7.3.4.** Matsangura Wendy & **Uzunsaf** **Özlem** (2024). The Relationship Between Guest Satisfaction and Guest Loyalty: A Case Study of Restaurants in Harare, Zimbabwe. 4th International conference on frontiers in Academic Research (ICFAR), 13-14 December 2024 Konya, Türkiye (Oral presentation).

**7.3.5.** Abimbola Samiat Lawal & **Uzunsaf** **Özlem** (2024). Village Tourism in Nigeria. 5th International Conference on Scientific and Academic Research (ICSAR), 23-24 December 2024 Konya, Türkiye (Oral presentation).

**7.4. National/international Books or Book Chapters**

**7.4.1.** Abimbola Samiat Lawal & **Uzunsaf Özlem** (2024). *Village Tourism in Nigeria*. In Osman Yılmaz (Ed.), Pioneer and Innovative Studies in Social, Human and Administrative Sciences (pp. 285-304). All Sciences Academy. ISBN: 978-625-5954-10-7. https://www.allsciencesacademy.com/december2024/atproject

**7.5. Articles Published in National Peer-Reviewed Journals**

**7.5.1.** Shingai Patience Kuvarega & **Uzunsaf Özlem** (Under review). Why university students choose to study Tourism Hospitality Program: Case Study of Near East University. Near East University Online Journal of Education (NEUJE).

**8. Art and Design Activities**

**9. Projects**

**10. Administrative Responsibilities**

**10.1.** Near East University, Faculty of Tourism, Disciplinary Council Membership (2015-).

**10.2.** Near East University, Faculty of Tourism, Faculty Committee Membership (February 2020).

**10.3.** Near East University, Social Science Ethics Committee Membership (January 2022-).

**10.4.** Near East University, Faculty of Tourism, Tourism Management Master Program Head of the Department (2022-23 Spring and Summer Terms).

**10.5.** Near East University, Quality and Accreditation Board of Management Coordination Membership, (December 2022-September 2023).

**10.6.** Near East University, Faculty of Tourism, Tourism and Hotel Management (English), Head of the Department (March 2023-)

**10.7.** Near East University, Faculty of Tourism, Board of Management Membership (September 2023).

**11. Memberships in Scientific and Professional Organizations**

**11.1.** Cyprus Turkish Tourist Guides Association (KITREB) (2000-).

**11.2.** Green Hub

**12. Awards**

**13. Undergraduate and Graduate Courses Taught in the Last Two Years**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Academic Year** | **Semester** | **Course Name**  | **Weekly Hours** | **Number of Students** |
| **Theoretical** | **Practical** |
| **2021 - 2022** | **Fall** | THM 142-Nutrition and Sanitation | 3 | - | 17 |
|  | THM 244-Housekeeping Management | 3 | - | 19 |
|  | THM 264-Food and Beverage Management | 3 | - | 11 |
|  | THM 319-Special Interest Tourism | 3 | - | 29 |
|  | TRZ 244-Kat Hizmetleri Yönetimi | 3 | - | 4 |
|  | TRZ 319-Özel İlgi Turizmi | 3 | - | 3 |
| **Spring** | THM 142-Nutrition and Sanitation | 3 | - | 23 |
|  | THM 244-Housekeeping Management | 3 | - | 23 |
|  | THM 264-Food and Beverage Management | 3 | - | 23 |
|  | THM 435-Sustainable Tourism | 3 | - | 23 |
|  | GST 142-Besin ve Hijyen | 3 | - | 40 |
|  | GST 264-Yiyecek İçecek Yönetimi | 3 | - | 42 |
| **Summer** | THM 413-Sustainable Tourism and Environment | 3 | - | 4 |
|  | THM 415-International Cases in Tourism | 3 | - | 3 |
|  | THM 435-Sustainable Tourism | 3 | - | 11 |
| **2022 - 2023** | **Fall** | THM 142-Nutrition and Sanitation | 3 | - | 19 |
|  | THM 115-Introduction to Business | 3 | - | 39 |
|  | THM 244-Housekeeping Management | 3 | - | 19 |
|  | THM 264-Food and Beverage Management | 3 | - | 21 |
|  | THM 319-Special Interest Tourism | 3 | - | 11 |
|  | THM 510-Organisational Behaviour | 7.5 | - | 7 |
|  | TRZ 244-Kat Hizmetleri Yönetimi | 3 | - | 3 |
|  |  | TRZ 319-Özel İlgi Turizmi | 3 | - | 4 |
|  | **Spring** | THM 142-Nutrition and Sanitation | 3 | - | 18 |
|  |  | THM 115-Introduction to Business | 3 | - | 15 |
|  |  | THM 244-Housekeeping Management | 3 | - | 14 |
|  |  | THM 264-Food and Beverage Management | 3 | - | 15 |
|  |  | THM 435-Sustainable Tourism | 3 | - | 23 |
|  |  | THM 559-Innovation Management | 7.5 | - | 6 |
|  |  | GST 142-Besin ve Hijyen | 3 | - | 79 |
|  |  | GST 264-Yiyecek İçecek Yönetimi | 3 | - | 42 |
|  | **Summer** | THM 568-Total Quality Management | 7.5 | - | 1 |
|  |  | THM 483-Leadership for Hospitality Industry | 3 | - | 9 |
|  |  | THM 435-Sustainable Tourism | 3 | - | 4 |